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Question: 1

You add a particular e-mail address to the Blocked Senders list in the Microsoft Windows Mail application. You still receive messages from this e-mail address.

You need to prevent the receipt of all e-mail messages from this e-mail address.

What should you do?

- A - Configure the junk e-mail filtering setting to High.
- B - Remove the senders e-mail address from the Safe Senders list.
- C - Add the sender's e-mail domain name to the Blocked Senders list.
- D - Configure the Microsoft Windows Mail application to delete suspected junk e-mail permanently.

Answer: B

Question: 2

Your computer has a TV tuner card installed.

You install a wireless router and a Microsoft Windows Media Center Extender device.

You need to access all the digital media on your computer from a different room in your house.

Which two actions should you perform? (Each correct answer presents part of the solution.

Choose two.)

- A - Identify the setup key from the Windows Media Extender device, and input the key on your Microsoft Windows Vista computer.
- B - Configure the Windows Media Center Extender device and your Microsoft Windows Vista computer to be on the same subnet.
- C - Configure the Windows Media Center Extender device and your Microsoft Windows Vista computer to be on different subnets.
- D - Enter the password for your Microsoft Windows Vista user account as the setup key for the Windows Media Center Extender device.

Answer: A, B

Question: 3

You are attending a meeting on Microsoft Windows Meeting Space. At the same time, you attempt to join a second meeting also hosted on Windows Meeting space.

The dialog box that allows you to join the second meeting fails to open.

You need to join the second meeting.

What should you do?

- A - Join the second meeting by using Microsoft Office Live Meeting.
- B - Enable the Windows Media Player Network Sharing Service Windows Firewall exception.
- C - Click the Leave meeting option in the first meeting, and then join the second meeting.
- D - Open Windows Meeting Space, create a new meeting, and specify a password for others to use when they join the meeting.

Answer: C

Question: 4

You need to configure Microsoft Windows Fax and Scan to send and receive faxes.

What should you do?

- A - Create a new fax account.
- B - Configure the fax settings to require manual receipt of faxes.
- C - Configure the fax security settings to permit Send and Receive.

D - Configure the Transmitting Subscriber ID (TSID) of the fax with the correct phone number.

Answer: A

Question: 5

Your portable computer has a Virtual Private Network (VPN) connection configured. You need to connect to the VPN.

What should you do?

- A - Use the Mobile PC program.
- B - Use the Ease of Access program.
- C - Use the System and Maintenance program.
- D - Use the Network and Sharing Center program.

Answer: D

Question: 6

You share your portable computer with a co-worker. You use separate user accounts to log on.

A wireless network is available to you and your co-worker.

You need to prevent your co-worker from modifying your wireless network profile.

What should you do?

- A - Disable the Connect even if the network is not broadcasting option.
- B - In the Network and Sharing Center window, click the Diagnose and repair option.
- C - Set the default wireless profile type to the Use all-users only profile (recommended) option. Recreate the wireless network.
- D - Set the default wireless profile type to the Use all-users and per-user profiles option. Recreate the wireless network by using the Save this network for me only option.

Answer: D

Question: 7

You install a wireless router and disable the Service Set Identifier (SSID) broadcast feature.

You need to configure your computer to connect to the wireless network.

What should you do?

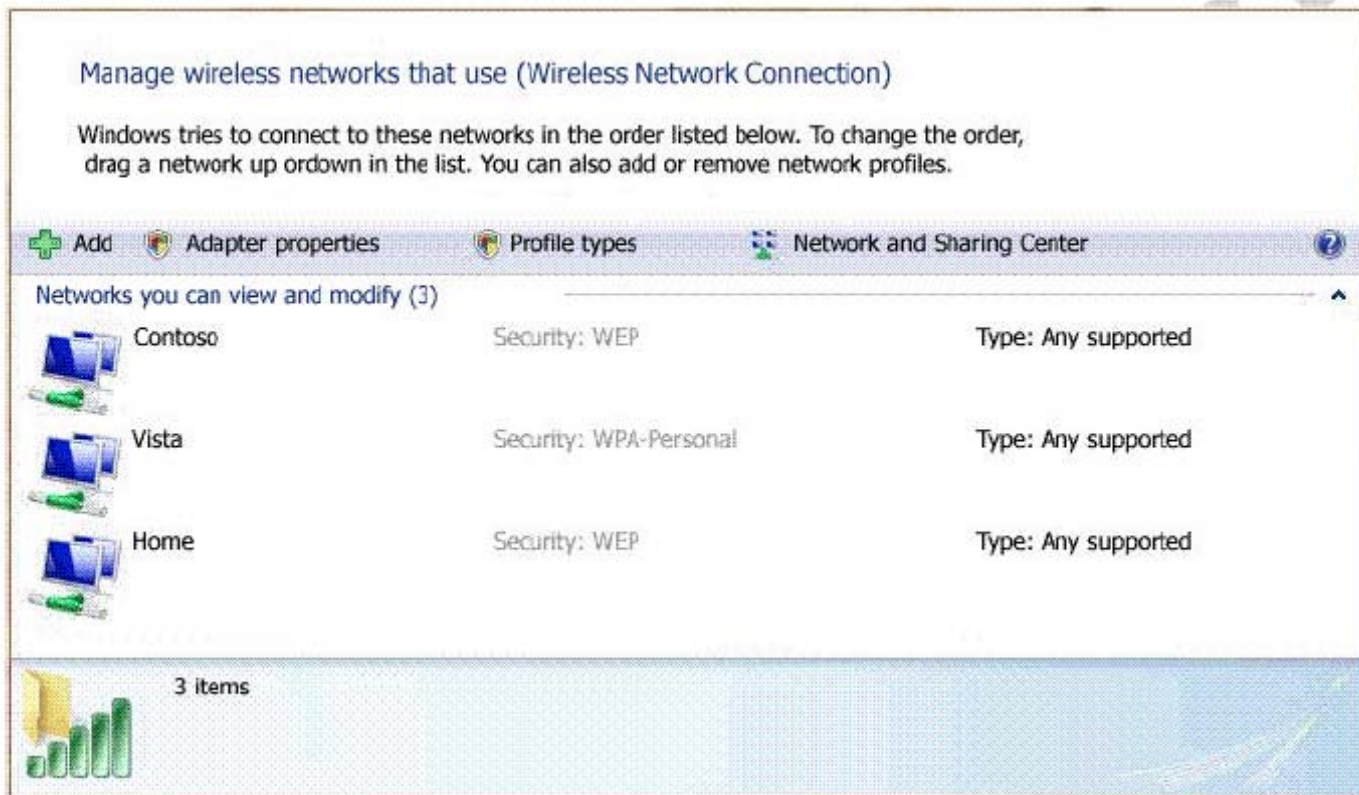
- A - Click the Connect to a network link, right-click the appropriate network, and then click the Connect option.
- B - Click the View computers and devices link, right-click the wireless router, and then click the Enable option.
- C - Click the Set up a connection or network link, and then click the Set up a wireless Ad hoc network option.
- D - Click the Set up a connection or network link, and then click the Manually connect to a wireless network option.

Answer: D

Question: 8

You install a wireless router on your computer and set the Service Set Identifier (SSID) to Home.

The Connect to a network list is as shown in the following exhibit.



You need to ensure that you connect to your wireless network immediately whenever it is available.

What should you do?

- A - Connect to the Home wireless network manually.
- B - Move the Home wireless network to the top of the list.
- C - Configure the external interface of the wireless router to have a dynamic IP address.
- D - Configure a static IP address that is appropriate for the internal network of the wireless router.

Answer: B

Question: 9

Your computer connects to both an ad hoc wireless network and a wired network.

You need to allow other wireless clients to access the wired network.

What should you do?

- A - Set the security type to the No authentication (Open) option.
- B - Configure the wired and wireless network adapters as a network bridge.
- C - Modify the wireless network profile type to the Use all-user profiles only (recommended) option
- D - On each wireless client, set the Service Set Identifier (SSID) for a new wireless network to the name of your wired network adapter

Answer: B

Question: 10

You set up Really Simple Syndication (RSS) subscription feeds on your computer.

You need to view the (RSS) subscription feed in XML format.

What should you do?

- A - Disable the Turn on feed reading view option.
- B - Enable the Always use Clear Type for HTML option.
- C - Configure the RSS feed to be sent to your e-mail client.
- D - Enable the Automatically download attached files option.

Answer: A

Question: 11

You configure Microsoft Internet Explorer 7 with a Really Simple Syndication (RSS) subscription to MSN Entertainment on your computer.

Your RSS subscription Web page fails to show the information that the RSS feed Web page displays from MSN Entertainment.

You need to ensure that Internet Explorer displays the current content from the RSS feed.

What should you do?

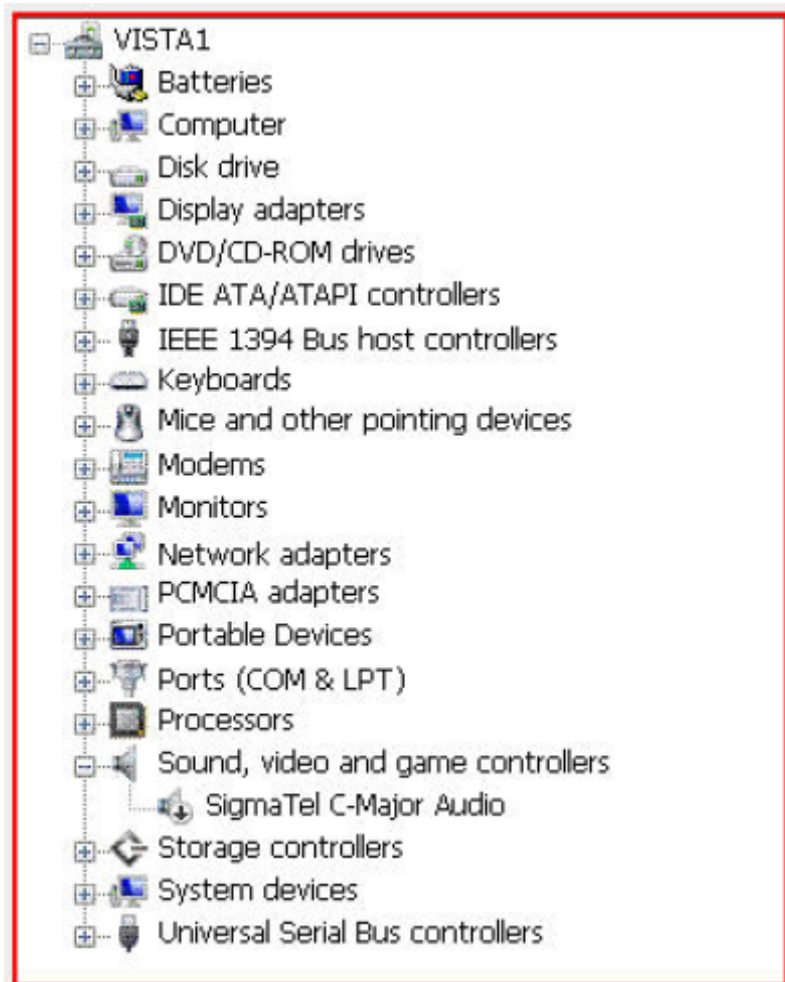
- A - Enable the feed reading view in the RSS feed settings.
- B - Configure the RSS feed properties to use the minimum interval value.
- C - Configure the RSS feed properties to keep only the most recent 50 items.
- D - Configure the RSS feed properties to automatically download attached files.

Answer: B

Question: 12

Your computer fails to produce any audio output.

The Device Manager management console is as shown in the following exhibit.



You need to receive audio output from your computer.
What should you do?

- A - Enable the audio hardware.
- B - Initiate a Microsoft Windows Update scan.
- C - Update the driver for the audio hardware.
- D - Download and run the latest installation program for the audio hardware from the manufacturer.

Answer: A

Question: 13

Your computer runs Microsoft Windows XP Professional.
The computer has the following hardware configuration:

512 MB of RAM

1-GHz processor

60-GB hard disk

15 GB of free space

64-MB video adapter.

You perform a clean install of Microsoft Windows Vista.

You need to ensure that Microsoft Windows Aero Experience is supported.

What should you do?

- A - Upgrade the memory to 1 GB of RAM.
- B - Upgrade the hard disk to 120 GB with 40GB of free space.
- C - Install a video adapter that has 128 MB of RAM, support for Microsoft DirectX9, and Microsoft Pixel Shader 2.0.
- D - Install a video adapter that has 128 MB of RAM, support for Microsoft Scalable Link Interface (SLI) and Microsoft Pixel Shader 2.0.

Answer: C

Question: 14

You implement Parental Controls game restrictions for your child on your computer. You select the TEEN rating game restriction. Your child is still able to run some inappropriate games. You need to prevent access to all inappropriate games. What should you do?

- A - Configure the Game Restrictions parental control to disallow games that are not rated.
- B - Configure the Game Restrictions parental control to block games that have intense violence.
- C - Configure Windows Defender to remove high alert items.
- D - Configure Microsoft Internet Explorer in Protected Mode.

Answer: A

Question: 15

You have two computers. One computer runs Microsoft Windows XP Media Center Edition. The other computer is joined to a domain and runs Microsoft Windows XP Professional. You need to upgrade both computers to Microsoft Windows Vista. You must achieve this goal while retaining the existing data, functionality, and applications. Which two actions should you perform? (Each correct answer presents a part of the solution. Choose two.)

- A - Upgrade the Windows XP Media Center Edition computer to Microsoft Windows Vista Business Edition.
- B - Upgrade the Windows XP Media Center Edition computer to Microsoft Windows Vista Home Premium Edition.
- C - Upgrade the Windows XP Professional computer to Microsoft Windows Vista Business Edition.
- D - Upgrade the Windows XP Professional computer to Microsoft Windows Vista Home Premium Edition.

Answer: B, C

Question: 16

Your computer runs Microsoft Windows XP Professional. The computer also runs 20 third-party applications. You plan to upgrade your computer to Microsoft Windows Vista. The functionality of the existing 20 applications must be maintained even after you upgrade your computer. You need to ascertain whether the hardware and software on the Windows XP Professional computer will support the upgrade. What should you do?

- A - Run the mbsacli.exe command.
- B - Run the winnt32.exe /checkupgradeonly command.
- C - Run the Microsoft Windows Vista Upgrade Advisor application.
- D - Compare the Microsoft Windows XP Professional system hardware against the Microsoft

Windows Vista Hardware Compatibility List (HCL).

Answer: C

Question: 17

You administer your companys network. All client computers run Microsoft Windows Vista.

A standard user reports that they are unable to install an application.

You need to install the application.

What should you do?

A - While the standard user is logged on, at the consent prompt, click Continue and install the application.

B - While the standard user is logged on, at the credential prompt, provide administrative credentials.

C - Create a .pwl file that stores administrative credentials. Double-click the installation file.

D - Copy the contents of the CD-ROM to the local hard disk. Run the application installation from the local hard disk.

Answer: B

Question: 18

You perform a clean installation of Microsoft Windows Vista on the first partition. Then, you install Microsoft Windows XP Professional on the second partition of the same machine.

You are able to log on to Windows XP Professional but do not have the option to boot to Windows Vista.

You need to be able to dual boot the computer.

What should you do?

A - Run the bootcfg.exe application with the /fastdetect option.

B - Perform a clean installation of Windows Vista on the first partition.

C - Run the msconfig.exe application and change the order of the operating systems in the boot.ini file.

D - Edit the boot.ini file. Add the following line:

Multi(0)Disk(0)Rdisk(0)Partition(1)\Microsoft Windows

Answer: B

Question: 19

When you connect an external monitor to your portable computer, the same image appears on both monitors. You need to drag a window from one monitor to the other.

What should you do?

A - Change the display setting to extend the desktop.

B - In the Microsoft Windows Mobility Center window, turn on the Presentation Settings feature.

C - Configure the external monitor as the primary display and the built-in monitor as the secondary display.

D - Change the secondary display resolution settings to make them equal to or less than the primary display resolution settings.

Answer: A

Question: 20

Your portable computer has a built-in secondary display on the lid.

You need to display your e-mail messages, calendar, and contacts on the secondary display.

What should you do?

- A - Configure the e-mail, calendar, and contacts gadgets to be displayed on Microsoft Windows Sidebar.
- B - Configure the e-mail, calendar, and contacts gadgets to be displayed on Microsoft Windows Sideshow.
- C - Configure desktop shortcuts to Microsoft Windows Mail, Microsoft Windows Calendar, and Microsoft Windows Contacts.
- D - Configure Quick Launch shortcuts to Microsoft Windows Mail, Microsoft Windows Calendar, and Microsoft Windows Contacts.

Answer: B

Question: 21

Your portable computer is in sleep mode. When you resume work on the portable computer, you are not prompted for a password. You need to ensure that you are prompted for a password each time the portable computer recovers from sleep mode. What should you do?

- A - Configure the computer to hibernate when not in use.
- B - In the current power plan settings, configure the computer to require a password when recovering from sleep mode.
- C - Configure the computer to use the High Performance power plan.
- D - Configure the screen saver settings to require a password on resumption of work.

Answer: B

Question: 22

Your Microsoft Windows Tablet PC does not recognize some characters correctly from your input device. You need to ensure that the Windows Tablet PC recognizes all characters correctly. What should you do?

- A - Use the Handwriting recognition personalization tool.
- B - Disable the Use the personalized recognizer (recommended) option.
- C - Select the Autocomplete check box in the Input Panel Options dialog box.
- D - Use the Input Panel bar to insert the characters that are not recognized correctly.

Answer: A

Question: 23

You share your computer with other users. You install a new Microsoft Windows Internet Explorer add-on to view videos on the computer. You discover that this add-on conflicts with existing add-ons that other users frequently require. You need to ensure that you are able to view videos without affecting other users. What should you do?

- A - Uninstall the new Windows Internet Explorer add-on.
- B - Log on as an administrator and disable the new Windows Internet Explorer add-on.
- C - Direct other users to log on and disable the new Windows Internet Explorer add-on.
- D - Select the Turn off Automatic Website Checking option for the Phishing filter.

Answer: C

Question: 24

You run a Windows Defender scan on your computer. You notice a valid program listed in Quarantined Items. You need to use this program on your computer.

What should you do?

- A - Reinstall the application to another location.
- B - Restore the program from the Quarantined Items list.
- C - Remove the program from the Quarantined Items list.
- D - Repair the program from the Programs option in Control Panel.

Answer: B

Question: 25

Your computer has a wired network adapter and a wireless network adapter. You use the wireless network adapter only when traveling. You need to configure the network adapter profile settings to ensure that other systems are allowed to discover your computer only when you are at home. What are two possible ways to achieve this goal? (Each correct answer presents part of the solution. Choose two.)

- A - When you configure access to the wired network at home, set the wired network adapter location type to Private.
- B - When you configure access to the wired network at home, set the wired network adapter location type to Public.
- C - When you configure access to the public wireless access points, set the wireless network adapter location type to Private.
- D - When you configure access to the public wireless access points, set the wireless network adapter location type to Public.

Answer: A, D

Question: 26

You need to remove any Microsoft Windows Internet Explorer 7 add-ons in Microsoft Windows Vista computers that do not have prior approval from the following authorities:

Microsoft
System manufacturer
Service provider

What should you do?

- A - Remove any add-ons that are not found in the list of downloaded ActiveX controls.
- B - Remove any add-ons that are not found in the list of add-ons used by Windows Internet Explorer 7
- C - Remove any add-ons that are not found in the list of add-ons that run without requiring permission
- D - Remove any add-ons that are not found in the list of add-ons that are at present loaded in Windows Internet Explorer 7

Answer: C

Question: 27

You need to configure the local security policy setting to request a user name and password when you make changes to the computer system. What should you do?

- A - Enable the Password must meet complexity requirements setting.
- B - Enable the User Account Control: Detect application installations and prompt for elevation setting.
- C - Configure the Interactive logon: Prompt user to change password before expiration setting to

a value between 1 and 999.

D - Configure the User Account Control: Behavior of the elevation prompt for administrators in Admin Approval mode setting to the Prompt for credentials option.

Answer: D

Question: 28

Your computer has Microsoft Windows Firewall enabled.

Your child plays an online game that uses connectionless traffic over port 5678 for inbound and outbound traffic.

You need to prevent your child from playing this game.

What should you do?

A - Enable the User Account Control feature.

B - Configure the user account of your child as a standard user.

C - Create an outbound rule in Windows Firewall to block UDP port 5678.

D - Create an outbound rule in Windows Firewall to block TCP port 5678.

Answer: C

Question: 29

You install Microsoft Windows Vista on a computer.

You will share the computer with another user.

You need to prevent the user from making unauthorized changes to the computer.

What should you do?

A - Add the user to the Guests group.

B - Create a standard user account for the user.

C - Create an administrator account for the user.

D - Add the user to the Remote Desktop Users group.

Answer: B

Question: 30

Your data recovery strategy must meet the following requirements:

Back up all data files and folders in C:\Data.

Restore individual files and folders in C:\Data.

Ensure that data is backed up to and restored from external media.

What should you do?

A - Use the Previous Versions feature to restore the files and folders.

B - Use the System Restore feature to perform backup and restore operations.

C - Use the NTBackup utility to back up and restore individual files and folders.

D - Use the Backup and Restore Center to back up and restore files.

Answer: D

Question: 31

You discover audit log entries that report attempts to log on to your computer.

You need to be notified of all logon attempts that occur on your computer.

What should you do?

A - Enable the Problem Reporting feature for all users.

B - Configure a custom view to monitor failed logon events on your computer.

C - Use the Computer Management console to connect to your computer from another computer

and monitor the audit logs.

D - In the Event Viewer window, attach a task to a failed logon event. Configure this task to send an e-mail message to your e-mail account.

Answer: D

Question: 32

Your portable computer has two 512-MB memory modules installed in the only two memory slots available. You need to improve the speed of your computer.

What should you do?

A - Adjust the processor scheduling to optimize for background services.

B - Connect a USB flash drive to the computer. Enable the ReadyBoost feature.

C - Configure the virtual memory file to exist on the same drive as the operating system.

D - Configure the local security policy setting of the computer to clear the virtual page file upon shutdown.

Answer: B

Question: 33

You are a desktop support technician for your company.

The computers in your company run Windows XP.

You upgrade the computers to Windows Vista. You download new updates by using Windows Update Agent.

You discover that the update files are corrupted.

You need to force Windows Update Agent to download the entire update again.

What should you do?

A - Run the wuaucvt.exe /detectnow command.

B - Run the wuaucvt.exe /resetauthorization /detectnow command.

C - Stop the Windows Update service and rename the C:\Program Files\WindowsUpdate folder. Then, restart the Windows Update service.

D - Stop the Windows Update service and rename the %systemroot%\SoftwareDistribution folder. Then, restart the Windows Update service.

Answer: D

Question: 34

You are a desktop support technician for your company.

Your company monitors user logon times on a daily basis.

You need to generate a report when users log on after 9 A.M. and have it sent to your e-mail account.

What should you do?

A - Create a new task, add the At Log On trigger, run a custom-created VBS file to check the time, and send the e-mail message through the VBS script if the time is after 9 A.M.

B - Create a new task, add the At Startup trigger, run a custom-created VBS file to check the time, and send the e-mail message through the VBS script if the time is after 9 A.M.

C - Create a new task, add the At Startup trigger, run a custom-created VBS file to check the time, and send the e-mail message through the task scheduler if the time is after 9 AM.

D - Create a new task, add the At Log On trigger, run a custom-created VBS file to check the logon time, and send the e-mail message through the task scheduler if the time is after 9 A.M.

Answer: A

Question: 35

You are a desktop support technician for your company.

The computers in your company run Windows Vista. You need to prevent users from installing removable device drivers on their computers.

Which group policy setting should you enable?

- A - WPD Devices: Deny Read Access
- B - Removable Disk: Deny Read Access
- C - Prevent Installation of Removable Devices
- D - Allow Installation of Devices that Match Any of These Device IDs

Answer: C

Question: 36

You are a desktop support technician for your company. The computers in your company run Windows Vista.

You monitor a computer by using a system utility that runs through Task Scheduler. The system utility uses an executable file to inject a DLL file into the explorer.exe process.

You discover that the system utility terminates explorer.exe when you use the Run command to run explorer.exe. You need to stop the system utility without logging off users.

What should you do?

- A - Restart the System Utility task.
- B - End the looping task by using the Schtasks command.
- C - Delete the looping task by using the Schtasks command.
- D - Log off the user account by using the Shutdown command.

Answer: B

Question: 37

You are a desktop support technician for your company.

The computers in your company run Windows Vista. A user's computer automatically downloads and installs a critical patch for the vulnerability in a system DLL file. The user reports that she receives an error message when she attempts to start Windows.

You need to restore the user's computer to a bootable state without installing the earlier update files. You must achieve this goal by using the minimum amount of administrative effort.

What should you do?

- A - Access the recovery console and run fixmbr c:.
- B - Start the computer in safe mode and restore the original system DLL file.
- C - Perform a system restore from the Windows Vista installation DVD and restore to an earlier date.
- D - Access the recovery console from the Windows Vista installation DVD and extract only the original system DLL file. Then, overwrite the faulty file.

Answer: C

Question: 38

You are a desktop support technician for your company.

Users run Windows Vista on their laptop and desktop computers. Users remotely access their access desktop computers over the Internet.

You need to ensure that TLS 1.0 authenticates the client and terminal servers.

Which policy setting should you enable?

- A - Require secure RPC communication

- B - Set client connection encryption level
- C - Server Authentication Certificate Template
- D - Require the use of specific security layer for remote (RDP) connections.

Answer: D

Question: 39

You are a desktop support technician for your company.
All the computers in your company run Windows Vista.
You need to confirm whether your computer is listening for requests on port 3389.
What should you do?

- A - Run the netstat aon command from a command line.
- B - Run the ipconfig /allcompartments /all command from a command line.
- C - Install the Telnet server feature and ensure that the Telnet service is started.
- D - Create a counter log that takes snapshots of the Bytes Total/Sec counter in 1-minute increments.

Answer: A

Question: 40

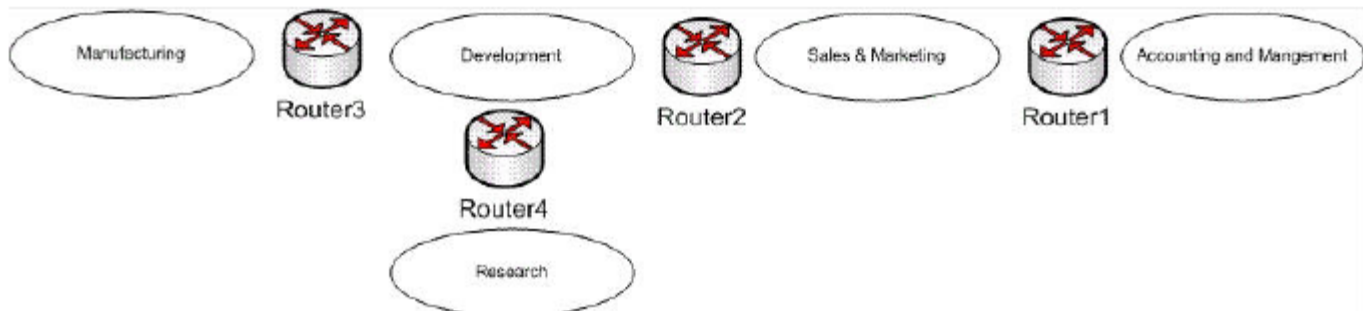
You are a desktop support technician for your company.
The computers on the corporate network run Windows Vista, Windows XP Professional, Windows 2000 Professional, and Windows NT 4.0 Workstation.
You need to ensure that the computers that run Windows Vista communicate with the highest possible levels of data integrity' and data encryption.
What should you do?

- A - Configure the local security policy with a new IPSec policy.
- B - Select the Do not allow unsecured communication option in the new policy.
- C - Configure the local security policy with a new Server Message Block signing policy.
- D - Select the Allow unsecured communication if a secure connection cannot be established option in the new policy.

Answer: A

Question: 41

You are a desktop support technician for your company.
The computers on the corporate network run Windows Vista. They are configured to obtain an IP address automatically. Clients on the manufacturing subnet have an IP address with a prefix of 169.254 and a 16-bit subnet mask. All the routers on the network are RFC-1542-compliant.
These clients can access resources on their own subnet. However, they are unable to access the resources on any other subnet. The relevant portion of the network is shown in the exhibit.



You need to identify why the clients are unable to access the resources.
What should you do?

- A - Test the functionality of Router..
- B - Run pathping from the manufacturing network.
- C - Assign each client system the IP address of a DNS server.
- D - Restart the Dynamic Host Configuration Protocol client service on the client computers on the manufacturing network.

Answer: A

Question: 42

You are a desktop support technician for your company.

The company has a main office and a branch office. The main office is configured to use an IP network of 172.18.40.0/24. A Network Address Translation (NAT) router is configured with an internal IP address of 172.18.40.254 and an external IP address of 131.107.14.9/26. The ISP has provided the following IP addresses for the external DNS server 131.107.80.1 and 131.107.90.1.

A user is unable to access the resources on the internal network and on the Internet. The TCP/IP configuration of the portable computer is shown in the exhibit.

Internet Protocol Version 4 (TCP/IPv4) Properties

General

You can get IP settings assigned automatically if your network supports this capability. Otherwise, you need to ask your network administrator for the appropriate IP settings.

☐ Obtain an IP address automatically

☒ Use the following IP address:

IP address: 172 . 18 . 40 . 222

Subnet mask: 255 . 255 . 255 . 192

Default gateway: 172 . 18 . 40 . 254

☐ Obtain DNS server address automatically

☒ Use the following DNS server addresses:

Preferred DNS server: 172 . 18 . 40 . 1

Alternate DNS server: 172 . 18 . 40 . 2

Advanced...

OK Cancel

You need to configure the portable computer to enable the user to access internal and external resources.

What should you do?

- A - Configure the TCP/IP settings to obtain a DNS server automatically.
- B - Configure the TCP/IP settings to use a subnet mask of 255.255.255.0.
- C - Configure the TCP/IP settings to use a default gateway of 131.107.14.9.
- D - Configure the TCP/IP settings to use preferred and alternate DNS servers of 131.107.80.1 and 131.107.90.1, respectively.

Answer: B

Question: 43

You are a desktop support technician for your company.
Your company has a main office and a branch office. You connect a new computer that runs Windows Vista to the main office network.
You need to ensure that the new computer can discover all the computers on the main office network. You also need to ensure that all computers on the main office and branch office networks can discover the new computer.
What should you do?

- A - Set the Location type of the network to Public.
- B - Set the Location type of the network to Private.
- C - Configure Windows Firewall to permit traffic on port 3389.
- D - Create and assign a new IPSec policy that activates the Default response rule.

Answer: B

Question: 44

You are a desktop support technician for your company.
The computers on the corporate network run Windows XP and Windows Vista in a single domain.
The computers that run Windows XP do not appear on the Network Map diagram.
You need to ensure that all the computers appear on the Network Map diagram.
What should you do?

- A - Install the UPnP networking service on the computers that run Windows XP.
- B - Download the Link-Layer Topology Discovery (LLTD) Responder component from the Microsoft Web site and install the component on the domain server.
- C - Download the LLTD Responder component from the Microsoft Web site and install the component on the computers that run Windows XP.
- D - Download the LLTD Responder component from the Microsoft Web site and install the component on the computers that run Windows Vista.

Answer: C

Question: 45

You are a desktop support technician for your company.
The computers on the corporate network run Windows Vista. Each computer has a wireless network adapter.
You install a wireless router. Authentication servers and Public Key Infrastructure are not available.
You need to help ensure the highest possible level of security for your network.
What should you do?

- A - Configure the router and clients to use the WPA2-Enterprise security type.
- B - Configure the router and clients to use the Shared security type with WEP encryption.
- C - Configure the router and clients to use the WPA-Personal security type with AES encryption.
- D - Configure the router and clients to use the 802.1x security type with the Protected EAP authentication and WEP encryption.

Answer: C

Question: 46

You are a desktop support technician for your company.

You want to install Windows Vista on all the client computers on the corporate network. You install Windows Vista on a master computer by using an installation DVD. You plan to use a WIM image to install Windows Vista on the client computers.

You need to ensure that the client computers can join a domain on the corporate network after you install Windows Vista.

What should you do?

A - Run sysprep.exe on the master computer before you capture the WIM image.

B - Connect the master computer to the corporate network before you capture the WIM image.

C - Log on by using administrator credentials and connect the client computers to a domain on the corporate network.

D - Use Windows System Image Manager to create an XML answer file to let the computers join the corporate domain to specify domain settings information. Use the file to install Windows Vista on the client computers.

Answer: A

Question: 47

You are a desktop support technician for your company.

You deploy Windows Vista on a computer by using a DVD. The DVD contains Windows Preinstallation Environment (WinPE) stored in winpe.wim, Imagex.exe. It also contains a custom Windows Vista image stored in vista.wim.

You need to apply the custom Windows Vista image to the computer.

Which command should you use?

A - imagex /apply D:\vista.wim 1 C:\

B - imagex /apply D:\winpe.wim 1 C:\

C - imagex /append c: D:\vista.wim "Drive D"

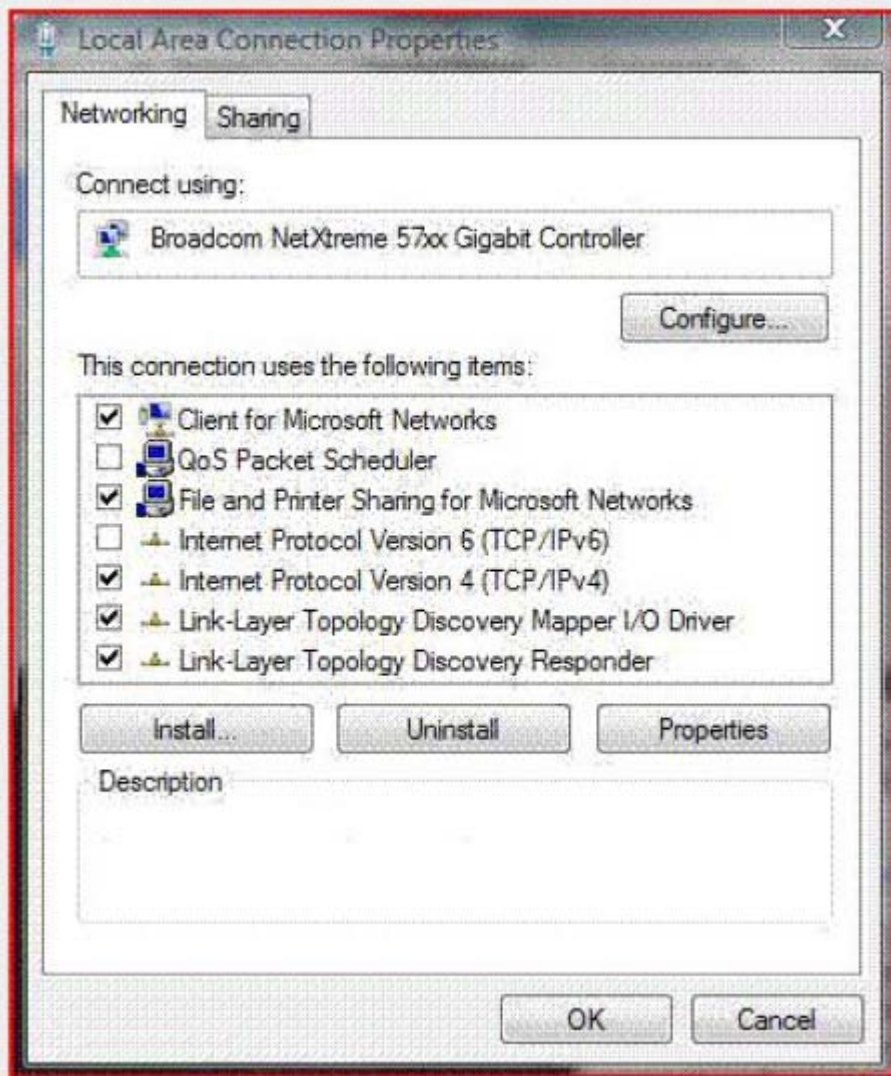
D - imagex /export D:\winpe.wim 1 C:\vista.wim "Image"

Answer: A

Question: 48

You are a desktop support technician for your company. The computers in your company run Windows Vista.

All the computers must authenticate to the wired network by using 802.1 x authentications. The properties of the Local Area Connection are as shown in the exhibit.



You need to configure a computer to meet the requirements.
What should you do?

- A - Start the Wired AutoConfig service.
- B - Configure Microsoft Windows Firewall to allow 802.1x authentication.
- C - Obtain a computer certificate and install it on the computer.
- D - Select the Internet Protocol Version 6 (TCP/IPv6) option.

Answer: A

Question: 49

You are a desktop support technician for your company.
The computers in your company run Windows Vista. The computers are encrypted with BitLocker. Each computer's motherboard contains a Trusted Platform Module (TPM) chip. The password for the BitLocker is stored on the USB drive.
A user reports that her computer does not start. You discover that the computer's TPM chip is faulty.
You need to recover the encrypted data from the user's computer.
What should you do?

- A - Run Windows Recovery Environment (WinRE).
- B - Update the BIOS on the computers motherboard.
- C - Replace the computers motherboard with a motherboard of the same brand and firmware as the TPM chip.
- D - Open the text file that BitLocker created from the USE drive. Locate the password and then log on to the BitLocker Drive Encryption Recovery console.

Answer: D

Question: 50

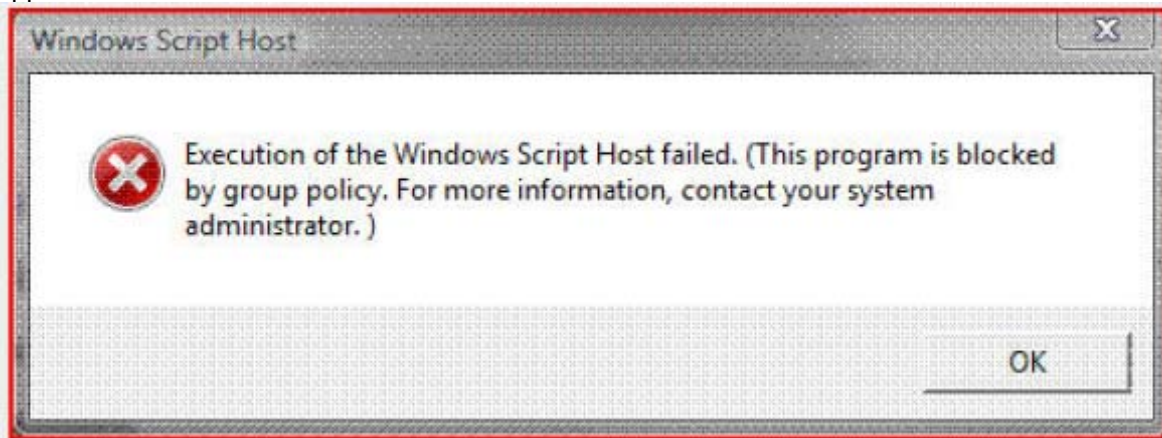
You are a desktop support technician for your company. The computers in your company run Windows Vista.
When a user attempts to alter the permissions on a folder, she receives a message stating that access is denied.
You need to ensure that the user can modify the permissions on the folder.
What should you do?

- A - Add the team members account to the Power Users group on each computer.
- B - Grant Allow-Modify permission to the team member in the properties of the folder.
- C - Grant Allow-Full control permission to the team member in the properties of the folder.
- D - Add the team members account to the Network Configuration Operators group on each computer.

Answer: C

Question: 51

You are a desktop support technician for your company.
You create a folder named Scripts on the root of drive C. You create a VBS script file and save the VBS script to the Scripts folder. When you run the script. the message shown in the exhibit appears.



You need to ensure that the script can run successfully.
What should you do?

- A - Create a new path rule for the script.
- B - Configure the Microsoft Windows Firewall to allow all VBS script files.
- C - Log on to the computer as an administrator and run the script.
- D - Store the VBS script tile in the System32 folder and create a new hash rule for the script.

Answer: A

Question: 52

You are a desktop support technician for your company. The computers in your company run Windows Vista.
Your company has a main office and a branch office. You manage the computers at the branch office. The IT manager at the main office provides you with a custom security template.
You need to compare the current security policy of the branch office computers with the custom security template.
What should you do?

- A - Run `secedit /validate /cfg` followed by the file name of the custom security template.
- B - Save the custom security template and run the Resultant Set of Policy tool in logging mode.
- C - Save the custom security template and run `gpupdate /force /target: computer`.
- D - Run the Security Configuration and Analysis tool to create a new database and analyze the computers.

Answer: D

Question: 53

You are a desktop support technician for your company. The computers in your company run Windows Vista. You need to ensure that user attempts to modify the registry settings are logged. Which audit policy should you enable?

- A - Audit privilege use
- B - Audit object access
- C - Audit system events
- D - Audit directory service access

Answer: B

Question: 54

You are a desktop support technician for your company. The computers in your company run Windows Vista.
Users often require assistance in resetting their passwords.
You need to ensure that users can reset their passwords without assistance. Your solution must not compromise password security.
What should you do?

- A - Set the password length option to zero.
- B - Create a password-reset disk on the USS drive.
- C - Disable the password complexity feature in the local security policy.
- D - Maintain a text file with a list of all user logon names and passwords.

Answer: B

Question: 55

You need to use the Event Viewer window to review the event logs for only critical and error events.
You also need the maximum amount of detail for each of these events.
What should you do?

- A - Edit the filter for the Administrative Events view.
- B - Create a custom view. Enable the Critical, Error, and Information level events. Select all logs.
- C - Create a custom view. Select the Critical checkbox, Error checkbox, and Verbose checkbox. Select all logs.
- D - Search for the Critical or Error string by using the Find option of the Administrative Events view.

Answer: C

Question: 56

Your portable computer has two 512-MB memory modules installed in the only two memory slots available.

You need to improve the speed of your computer.

What should you do?

- A - Adjust the processor scheduling to optimize for background services.
- B - Connect a USB flash drive to the computer. Enable the ReadyBoost feature.
- C - Configure the virtual memory file to exist on the same drive as the operating system.
- D - Configure the local security policy setting of the computer to clear the virtual page file upon shutdown.

Answer: B

Question: 57

You need to ensure that you can recover system configuration and data if your computer hard disk fails.

What should you do?

- A - Create a system restore point.
- B - Create a backup of all file categories.
- C - Create a Complete PC Backup and Restore image.
- D - Perform an Automated System Recovery (ASR) backup.

Answer: C

Question: 58

You install a TV tuner card on your computer.

You need to record two different TV shows that run on two different channels at the same time.

What should you do?

- A - Install a TV tuner card that supports high-definition TV (HDTV).
- B - Install an additional TV tuner card.
- C - Contact your TV cable or satellite provider to add support for concurrent recording.
- D - Remove the existing TV tuner card. Install a new TV tuner card that supports MPEG-2 video hardware or software video decoding.

Answer: B

Question: 59

You manage 40 computers that run Microsoft Windows Vista.

You use Microsoft Windows Calendar to publish a calendar to a shared network location.

You need to allow users to automatically view the most recent calendar updates

What should you do?

- A - Instruct all users to configure a calendar subscription that has an update interval of 15 minutes.
- B - Instruct all users to perform calendar synchronization for all shared calendar subscriptions.
- C - Instruct all users to map a network drive to the folder that holds the shared calendar. Import the .ics file for the shared calendar.
- D - Use e-mail messages to deploy the .ics file for the shared calendar to each user. Instruct each user to import the .ics file that is attached to the e-mail message.

Answer: A

Question: 60

You enable the Windows Sidebar feature on your computer. You discover that you are unable to access the desktop icons that appear beneath the Windows Sidebar feature.

You need to access these desktop icons.

What are two possible ways to achieve this goal? (Each correct answer presents a complete solution. Choose two.)

- A - Close the Windows Sidebar feature.
- B - Move all the Windows Sidebar gadgets to the desktop.
- C - Move the Windows Sidebar feature to the opposite side.
- D - Remove all gadgets from the Windows Sidebar feature.
- E - Configure the Windows Sidebar feature to bring all gadgets to the front.

Answer: A, C

Question: 61

You need to encrypt all e-mail messages that are sent to a co-worker. You also need to prevent Microsoft Windows Mail from requesting the appropriate certificate for each e-mail message sent to the co-worker.

What should you do?

- A - Export your certificate and provide it to your co-worker.
- B - Import the certificate of the co-worker into the co-workers contact properties.
- C - Submit an LDAP query to the certificate server for the certificate file of the co-worker.
- D - Save the certificate of the co-worker in the AppData/Roaming/Microsoft/Credentials folder.

Answer: B

Question: 62

Your department has 50 computer users. You need to verify that the Web sites that require personal information from the users are legitimate.

What should you do?

- A - Add each illegitimate Web site to the Restricted sites zone.
- B - Enable Microsoft Windows Internet Explorer Phishing Filter.
- C - Enable Microsoft Windows Internet Explorer Pop-up Blocker.
- D - Add the root certificates for all trusted Web sites to the Trusted Root Certification Authorities list.

Answer: B

Question: 63

You need to reduce the level of access that a malicious Web site might have to your computer.

What should you do?

- A - Start a Windows Defender scan.
- B - Enable Microsoft Windows Internet Explorer Phishing Filter.
- C - Enable Microsoft Windows Internet Explorer Pop-up Blocker.
- D - Confirm that Microsoft Windows Internet Explorer Protected Mode is enabled on the Internet security zone.

Answer: D

Question: 64

A router that performs Network Address Translation (NAT) is installed between your computer and the Internet.

The router fails. You connect the computer directly to the Internet.

You need to ensure that the computer is connected to the Internet in the most secure manner possible

What should you do?

A - Enable the Remote Desktop feature in the System Properties dialog box.

B - Configure the network category of your network connection to Public.

C - Configure the network category of your network connection to Private.

D - Enable the Windows Collaboration Computer Name Registration Service exception in Microsoft Windows Firewall.

Answer: B

Question: 65

You use two user accounts for your computer standard user and administrator. You log on to your computer as standard user but are unable to make advanced configuration changes.

You need to make advanced configuration changes while you are logged on as a standard user.

What should you do?

A - Enable the User Account Control: Only elevate executables that are signed and validated option.

B - Disable the User Account Control: Only elevate executables that are signed and validated option.

C - Configure the User Account Control: Behavior of the elevation prompt for standard users setting to the Prompt for credentials option.

D - Configure the User Account Control: Behavior of the elevation prompt for administrators in Admin Approval Mode setting to the Prompt for consent option.

Answer: C

Question: 66

You recently installed an application on your computer. The application is configured to automatically start. This application might cause your computer to run slower.

You need to prevent the application from auto starting without uninstalling the application.

What should you do?

A - Use the Microsoft Windows Task Manager application to end the task for the application.

B - Use the Control Panel application to uninstall the application. Reboot the computer.

C - Use the Software Explorer application to disable the application. Reboot the computer.

D - Use the Services application to disable the Application Experience service, and then launch the application.

Answer: C

Question: 67

You need to configure Microsoft Windows Firewall to allow technicians to remotely control your computer.

Which exception should you enable?

A - Remote Registry Service

B - Remote Assistance

C - Remote Administration

D - Remote Service Management

Answer: B

Question: 68

You need to configure the local security policy setting to request a user name and password when you make changes to the computer system.

What should you do?

A - Enable the Password must meet complexity requirements setting.

B - Enable the User Account Control: Detect application installations and prompt for elevation setting.

C - Configure the Interactive logon: Prompt user to change password before expiration setting to a value between 1 and 999.

D - Configure the User Account Control: Behavior of the elevation prompt for administrators in Admin Approval mode setting to the Prompt for credentials option.

Answer: D

Question: 69

Your computer runs Microsoft Windows XP Professional. You share your computer with two other co-workers.

You purchase a new computer. You install Microsoft Windows Vista on the new computer.

You need to migrate the following content from the old computer to the new computer:

All system and program settings

All users settings

Only the content in the C:\App data folder

Which tool should you use?

A - File and Settings Transfer wizard

B - Application Compatibility toolkit

C - Windows Automated Installation toolkit

D - Microsoft Windows Easy Transfer wizard

Answer: D

Question: 70

Your computer has the following hardware configuration:

512 MB of RAM

10-GB hard disk

933-MHz processor

64-MB video adapter.

You want to install Microsoft Windows Vista on this computer.

You need to identify which hardware component fails to meet the minimum hardware requirements.

Which hardware component should you choose?

A - memory

B - processor

C - hard disk

D - video adapter

Answer: C

Question: 71

You administer your company's network. All client computers run Microsoft Windows Vista. A standard user reports that they are unable to install an application. You need to install the application. What should you do?

- A - While the standard user is logged on, at the consent prompt, click Continue and install the application.
- B - While the standard user is logged on, at the credential prompt, provide administrative credentials.
- C - Create a .pwl file that stores administrative credentials. Double-click the installation file.
- D - Copy the contents of the CD-ROM to the local hard disk. Run the application installation from the local hard disk.

Answer: B

Question: 72

You need to configure a new computer to dual-boot to the following operating systems:
Microsoft Windows XP Professional
Microsoft Windows Vista
Which two procedures should you perform? (Each correct answer presents a complete solution. Choose two.)

- A - Create two partitions. Install Windows XP Professional on the first partition. Boot the computer from the Windows Vista DVD-ROM. Install Windows Vista on the second partition.
- B - Create two partitions. Install Windows Vista on the first partition. Boot from the Windows XP Professional installation CD-ROM. Install Windows XP Professional on the second partition.
- C - Create one partition. Install Windows XP Professional on the partition. From Windows XP Professional launch the Windows Vista setup utility. Install Windows Vista in the same partition.
- D - Create two partitions. Install Windows XP Professional on the first partition. From Windows XP Professional launch the Windows Vista setup utility. Install Windows Vista on the second partition.

Answer: A, D

Question: 73

You plan to give an on-site presentation. The external display available for your audience is a 42-inch flat panel monitor. You need to ensure that the presentation on the monitor of your computer is duplicated on the external monitor for the audience. What should you do?

- A - Click the Show my desktop on the external display only option.
- B - Configure the Presentation settings to mirror your desktop on the external display.
- C - Configure the Presentation settings to extend your desktop to the external display.
- D - Reduce the screen resolution of your primary display to a value equal to the maximum resolution of the external display.

Answer: B

Question: 74

Your mobile device runs the latest version of the Microsoft Windows Mobile operating system. Your mobile device supports the use of Bluetooth and Infrared (IR) for data synchronization. You need to configure data synchronization on your computer to only use Bluetooth. Which three actions should you perform? (Each correct answer presents a part of the solution.)

Choose three.)

- A - Clear the Allow USB connections check box.
- B - Select the Allow USB connections check box.
- C - Select the Bluetooth option from the drop down list.
- D - Clear the Allow connections to one of the following check box.
- E - Select the Allow connections to one of the following check box.
- F - Install the latest version of Microsoft ActiveSync on the computer and perform an initial sync.

Answer: A, C, E

Question: 75

You need to configure the power settings of your portable computer so that the display turns off when it is inactive and running on battery power.

You also need to ensure that the power settings of the hard disk remain unaffected.

What should you do?

- A - Change the advanced power settings of the Balanced power plan.
- B - Configure the portable computer to use the Power saver power plan.
- C - Configure the portable computer to use the High performance power plan.
- D - Restore the Power Saver power plan to the default settings.

Answer: A

Question: 76

You need to ensure that when you tap specific areas on your Microsoft Windows Tablet PC, only those areas respond.

What should you do?

- A - Calibrate the Windows Tablet PC.
- B - Change the Handedness settings of your Windows Tablet PC.
- C - Choose the order in which your screen rotates in the Orientation Sequence Settings dialog box.
- D - Select the Use the personalized recognizer (recommended) check box in the Windows Tablet PC settings.

Answer: A

Question: 77

Your computer connects to both an ad hoc wireless network and a wired network.

You need to allow other wireless clients to access the wired network.

What should you do?

- A - Set the security type to the No authentication (Open) option.
- B - Configure the wired and wireless network adapters as a network bridge.
- C - Modify the wireless network profile type to the Use all-user profiles only (recommended) option.
- D - On each wireless client, set the Service Set Identifier (SSID) for a new wireless network to the name of your wired network adapter.

Answer: B

Question: 78

Your portable computer has a Virtual Private Network (VPN) connection configured.

You need to connect to the VPN.

What should you do?

- A - Use the Mobile PC program.
- B - Use the Ease of Access program.
- C - Use the System and Maintenance program.
- D - Use the Network and Sharing Center program.

Answer: D

Question: 79

You install a wireless router and disable the Service Set Identifier (SSID) broadcast feature. You need to configure your computer to connect to the wireless network. What should you do?

- A - Click the Connect to a network link, right-click the appropriate network, and then click the Connect option.
- B - Click the View computers and devices link, right-click the wireless router, and then click the Enable option.
- C - Click the Set up a connection or network link, and then click the Set up a wireless Ad hoc network option.
- D - Click the Set up a connection or network link, and then click the Manually connect to a wireless network option.

Answer: D

Question: 80

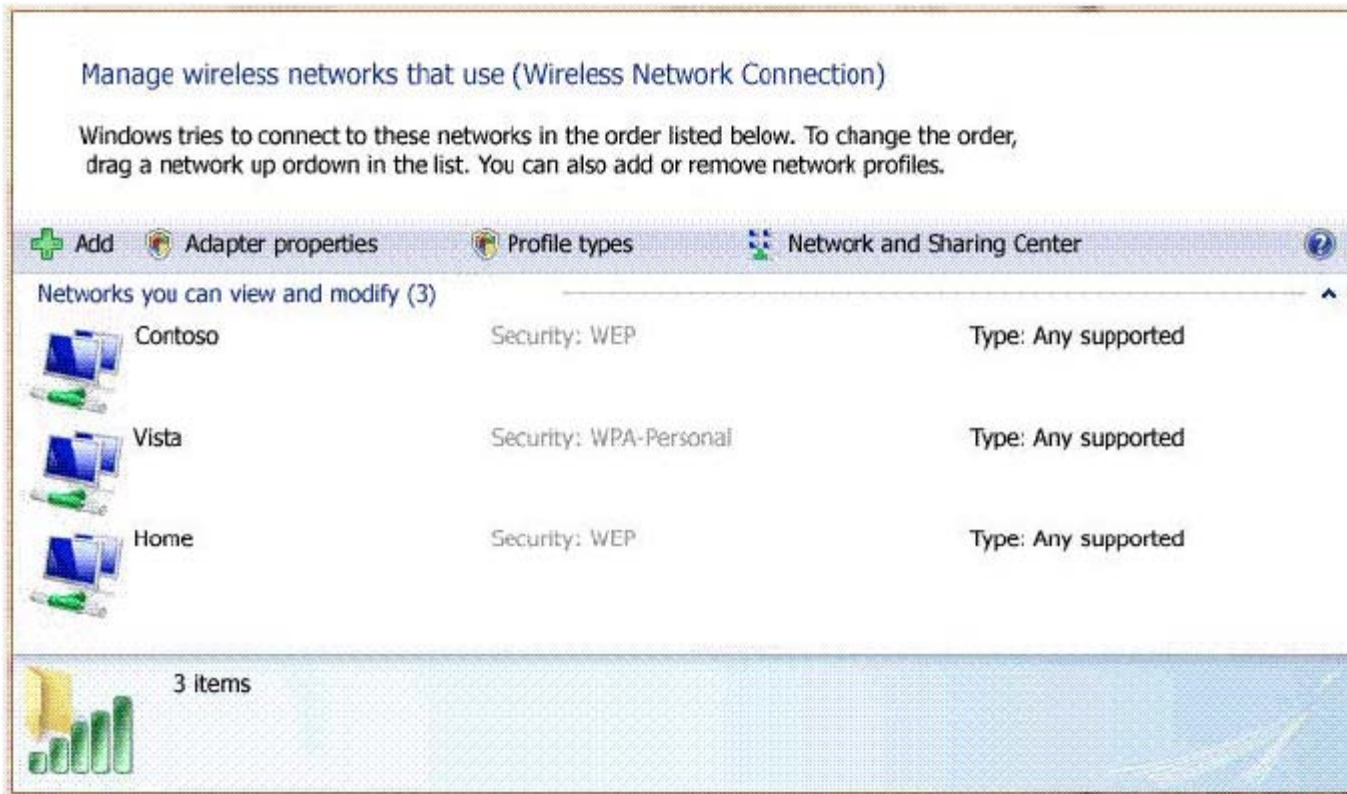
You share your computer with a co-worker by using separate user accounts to log on. Your co-worker modifies the wireless network properties. When you use the computer, the change in properties is not reflected. You need to ensure that you can view all the changes made to the wireless network properties. What should you do?

- A - Disable the Connect even if the network is not broadcasting option.
- B - In the Network and Sharing Center window, click the Diagnose and repair option.
- C - Set the default wireless profile type to the Use all-users only profile (recommended) option. Recreate the wireless network.
- D - Set the default wireless profile type to the Use all-users and per-user profiles option. Recreate the wireless network with the Save this network for me only option.

Answer: C

Question: 81

You install a wireless router on your computer and set the Service Set Identifier (SSID) to Home. The Connect to a network list is as shown in the following exhibit.



You need to ensure that you connect to your wireless network immediately whenever it is available.

What should you do?

- A - Connect to the Home wireless network manually.
- B - Move the Home wireless network to the top of the list.
- C - Configure the external interface of the wireless router to have a dynamic P address.
- D - Configure a static IP address that is appropriate for the internal network of the wireless router.

Answer: B

Question: 82

You need to verify whether your computer can obtain all of the latest operating system updates.

What should you do?

- A - Confirm that your computer has a Microsoft Windows Experience Index base score above 3.0.
- B - Run Microsoft Windows Vista Upgrade Advisor.
- C - Configure Windows Defender to detect updates before scanning.
- D - Validate your Windows installation from the Microsoft Windows Genuine Advantage Web page.

Answer: D

Question: 83

You configure parental controls on your computer for your child's user account.

Your child logs on with a different account and is able to access inappropriate Web sites.

You need to ensure that your child cannot access inappropriate Web sites.

What should you do?

- A - Enable Microsoft Windows Firewall.
- B - Disable the default administrator account.
- C - Use password protection for all user accounts.
- D - Configure Web sites you approve of in the list of Trusted Sites of Microsoft Windows Internet Explorer.

Answer: C

Question: 84

You configure a subscription to a Really Simple Syndication (RSS) feed that often includes large videos. You need to minimize delay while watching the videos. What should you do?

- A - Configure the RSS feed to download attached files.
- B - Configure the RSS feed to retain the most recent items.
- C - Enable the Turn on feed reading view option of the RSS feed.
- D - Enable the Automatically mark feed as read when reading a feed option of the RSS feed.

Answer: A

Question: 85

You are using Microsoft Windows Internet Explorer 7 on your computer. You need to print only the graphic on a Web page. How should you print the graphic?

- A - Use the Page Setup option and select only the graphic.
- B - Use the Print Preview feature and select only the graphic.
- C - Use the Print option from the File menu.
- D - Use the Microsoft XML Paper Specification (XPS) Document image printer.

Answer: B

Question: 86

You install Microsoft Windows Vista on a new computer. The computer has the following hardware configuration:
2.40 Hz processor
200 of RAM
512-MB video adapter
250-GB hard disk
You are unable to view the following features of Windows Vista:
Thumbnails
Previews on folders
Transparent glass.
You need to be able to view the advanced visual features of Windows Vista. What should u do?

- A - Press the ALT key and the TAB key simultaneously.
- B - Press the WINDOWS key and the TAD key simultaneously.
- C - Configure the system properties to optimize for applications.
- D - Configure the system properties to optimize for best appearance.

Answer: D

Question: 87

You are a desktop support technician for your company.

You install a wireless network adapter on a computer that runs Windows Vista. You also configure a connection to the CORPWLAN wireless network. However, you are unable to connect to the network from the computer. You need to identify any configuration or hardware issues that prevent your computer from connecting to the wireless network. Which two actions should you perform? (Each correct answer presents part of the solution. Choose two.)

- A - Run the Network Diagnostics tool.
- B - Scan the computer for hardware changes.
- C - Check the System log for errors with Event ID code 6100.
- D - Check the Application log for errors with Event ID code 6000.

Answer: A, C

Question: 88

You are a desktop support technician for your company. The computers on the corporate network run Windows Vista, Windows XP Professional, Windows 2000 Professional, or Windows NT 4.0 Workstation. You need to ensure that the computers that run Windows Vista can communicate with the highest possible levels of data integrity and data encryption. You must also ensure that the computers that run Windows Vista can communicate with all other computers on the network. Which two actions should you perform? (Each correct answer presents part of the solution. Choose two.)

- A - Configure the local security policy with a new IPsec policy.
- B - Select the Do not allow unsecured communication option in the new policy.
- C - Configure the local security policy with a new Server Message Block (SMB) signing policy.
- D - Select the Allow unsecured communication if a secure connection cannot be established option in the new policy.

Answer: A, D

Question: 89

You are a desktop support technician for your company. The computers on the corporate network run Windows Vista. Each computer has a wireless network adapter. You install a wireless router. Authentication servers and Public Key Infrastructure are not available. You need to help ensure the highest possible level of security for your network. What should you do?

- A - Configure the router and clients to use the WPA2-Enterprise security type.
- B - Configure the router and clients to use the Shared security type with WEP encryption.
- C - Configure the router and clients to use the WPA-Personal security type with AES encryption.
- D - Configure the router and clients to use the 802.1x security type with the Protected EAP authentication and WEP encryption.

Answer: C

Question: 90

You are a desktop support technician for your company. Your company has a main office and three branch offices. A user travels to all the offices with a portable computer that runs Windows Vista.

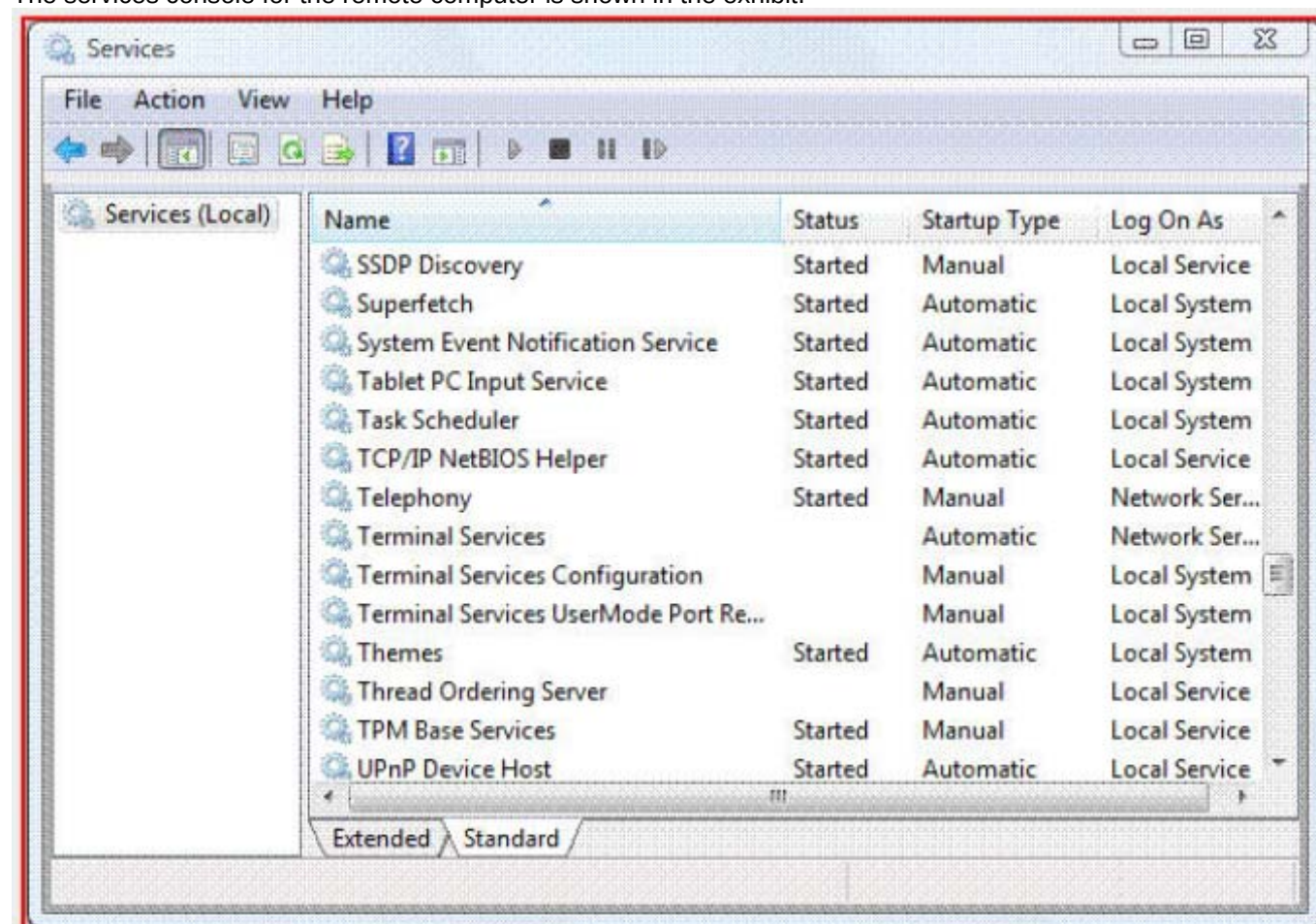
You need to ensure that the user can access network printers at any office without reconfiguring her computer.
What should you do?

- A - Restart the Printer Spooler service.
- B - Create a Deploy Printer connection in the User Configuration policy.
- C - Create a Deploy Printer connection in the Computer Configuration policy.
- D - Ensure that the Background Intelligent Transfer Service (BITS) service is started.

Answer: B

Question: 91

You are a desktop support technician for your company.
The computers in your company run Windows Vista. The computers are configured to allow Remote Assistance.
When you try to establish a Remote Assistance session with a computer, you receive a connection error. You ping the remote computer, and receive a response.
The services console for the remote computer is shown in the exhibit.



You need to establish a shared desktop connection with the computer.
What should you do?

- A - Start the Terminal Services service.
- B - Start the Terminal Services Configuration service.
- C - Change the Terminal Services Configuration startup type to Automatic and start the service.
- D - Change the Terminal Services UserMode Port Redirector startup type to Automatic and start

the service.

Answer: A

Question: 92

You are a desktop support technician for your company.

The company has a main office and three branch offices. The main office uses statically assigned IP addresses. The branch offices use IP addresses assigned by Dynamic Host Configuration Protocol (DHCP).

An employee of the main office regularly visits the branch offices.

At the branch offices, she must reconfigure her Windows Vista computer to access the resources on the office network.

You need to ensure that the employee can access resources when she visits each office without reconfiguring her computer.

Which two actions should you perform? (Each correct answer presents part of the solution. Choose two.)

A - Configure the computer to obtain an IP address automatically.

B - Configure the computer to use a static IP address valid for the main office.

C - Configure a static IP address that is valid for the main office subnet by clicking the Alternate Configuration tab of the TCP/IP properties dialog box.

D - Create a netsh script for each location that assigns a valid IP address. Then, run the corresponding script when the employee visits each office.

Answer: A, C

Question: 93

You are a desktop support technician for your company.

You connect a portable computer that runs Windows Vista to a wireless network.

You need to ensure that other computers on the wireless network cannot discover your computer.

What should you do?

A - Disable Windows Firewall.

B - Uninstall the Client for Microsoft Networks service.

C - Set the Location type of the wireless network to Public.

D - Set the Location type of the wireless network to Private.

Answer: C

Question: 94

You are a desktop support technician for your company.

The computers in your company run Windows XP. You upgrade the computers to Windows Vista.

You download new updates by using Windows Update Agent. You discover that the update tiles are corrupted.

You need to force Windows Update Agent to download the entire update again.

What should you do?

A - Run the wuauctl.exe /detectnow command.

B - Run the wuauctl.exe /resetauthorization /detectnow command.

C - Stop the Windows Update service and rename the C:\Program Files\WindowsUpdate folder. Then, restart the Windows Update service.

D - Stop the Windows Update service and rename the %systemroot%\SoftwareDistribution folder. Then, restart the Windows Update service.

Answer: D

Question: 95

You are a desktop support technician for your company. The computers in your company run Windows Vista.

The company has a main office and a branch office. The offices have multiple computers in a workgroup environment. Domain servers are not available.

You want to log all critical events to a member server at the main office.

You need to create a Normal mode (Pull) subscription for all critical event warnings generated by the computers at the branch office and forward it to the server at the main office.

What should you do first?

A - Start the Windows Event Collector service.

B - Enable event forwarding by migrating to the domain environment.

C - Create a Virtual Private Network (VPN) between the main office and the branch office.

D - Add the Event Log Readers group to the standard user account where the event logs are forwarded.

Answer: A

Question: 96

You are a desktop support technician for your company. The corporate network has a domain controller that runs Microsoft Windows Server 2003 and computers that run Microsoft Windows XP Professional and Windows Vista Business. You set up group policies on the domain controller.

When you log on to the corporate network, only the computers that run Windows Vista Business are able to retrieve the updated policies.

You need to process the group policy for all the computers on the corporate network.

Which Internet Control Message Protocol (ICMP) setting should you enable?

A - Allow incoming echo request

B - Allow incoming mask request

C - Allow outgoing source quench

D - Allow outgoing parameter problem

Answer: A

Question: 97

You are a desktop support technician for your company.

The computers in your company run Windows Vista.

A user's computer automatically downloads and installs a critical patch for the vulnerability in a system DLL file.

The user reports that she receives an error message when she attempts to start Windows.

You need to restore the user's computer to a bootable state without installing the earlier update files.

You must achieve this goal by using the minimum amount of administrative effort.

What should you do?

A - Access the recovery console and run fixmbr c:.

B - Start the computer in safe mode and restore the original system DLL file.

C - Perform a system restore from the Windows Vista installation DVD and restore to an earlier date.

D - Access the recovery console from the Windows Vista installation DVD and extract only the original system DLL file. Then, overwrite the faulty file.

Answer: C

Question: 98

You are a desktop support technician for your company. The computers in your company run Windows Vista.

A user reports that Disk Defragmenter is running on his computer when he arrives at the office. You discover that Disk Defragmenter is set to run at the same time that a software application maintenance program is set to run.

You need to ensure that Disk Defragmenter runs at 3 A.M. on the users computer.

You must achieve this goal by using the minimum amount of administrative effort.

What should you do?

- A - In Task Scheduler, locate the Disk Defragment task and set it to 3 A.M.
- B - In Local Group Policy, set the Disk Defragmenter program to run at 3 AM.
- C - Open Task Scheduler and create a new task to run the Disk Defragmenter program at 3 A.M.
- D - Configure a Group Policy Object across the domain and set the Disk Defragmenter program to run at 3 A.M.

Answer: A

Question: 99

You are a desktop support technician for your company. The computers in your company run Windows Vista.

You need to prevent users from installing devices on their computers. Your solution must achieve this goal without modifying administrator permissions.

Which two policy settings in group policy object editor should you enable? (Each correct answer presents part of the solution. Choose two.)

- A - Prevent installation of removable devices
- B - Allow administrators to override device installation policy
- C - Prevent installation of devices that match these device IDs
- D - Allow installation of devices that match any of these device IDs
- E - Prevent installation of devices not described by other policy settings

Answer: B, E

Question: 100

You are a desktop support technician for your company.

You want to install Windows Vista on all the client computers on the corporate network.

You install Windows Vista on a master computer by using an installation DVD. You plan to use a WIM image to install Windows Vista on the client computers.

You need to ensure that the client computers can join a domain on the corporate network after you install Windows Vista.

What should you do?

- A - Run sysprep.exe on the master computer before you capture the WIM image.
- B - Connect the master computer to the corporate network before you capture the WIM image.
- C - Log on by using administrator credentials and connect the client computers to a domain on the corporate network.
- D - Use Windows System Image Manager to create an XML answer file to let the computers join the corporate domain to specify domain settings information. Use the file to install Windows Vista on the client computers.

Answer: A

Question: 101

You are a desktop support technician for your company.

You deploy Windows Vista on a computer by using a DVD. The DVD contains Windows Preinstallation Environment (WinPE) stored in winpe.wim, ImageX.exe. It also contains a custom Windows Vista image stored in vista.wim. You need to apply the custom Windows Vista image to the computer. Which command should you use?

- A - imageX /apply D:\vista.wim 1 C:\
- B - imageX /apply D:\winpe.wim 1 C:\
- C - imageX /append c: D:\vista.wim "Drive D"
- D - imageX /export D:\winpe.wim 1 C:\vista.wim "Image"

Answer: A

Question: 102

You are a desktop support technician for your company. The computers in your company run Windows Vista. You need to ensure that user attempts to modify the registry settings are logged. Which audit policy should you enable?

- A - Audit privilege use
- B - Audit object access
- C - Audit system events
- D - Audit directory service access

Answer: B

Question: 103

You are a desktop support technician for your company. The computers in your company run Windows Vista. When a user attempts to alter the permissions on a folder, she receives a message stating that access is denied. You need to ensure that the user can modify the permissions on the folder. What should you do?

- A - Add the team members account to the Power Users group on each computer.
- B - Grant Allow-Modify permission to the team member in the properties of the folder.
- C - Grant Allow-Full control permission to the team member in the properties of the folder.
- D - Add the team members account to the Network Configuration Operators group on each computer.

Answer: C

Question: 104

You are a desktop support technician for your company. The computers in your company run Windows Vista. Your company has a main office and a branch office. You manage the computers at the branch office. The IT manager at the main office provides you with a custom security template. You need to compare the current security policy of the branch office computers with the custom security template. What should you do?

- A - Run secedit /validate /cfg followed by the file name of the custom security template.
- B - Save the custom security template and run the Resultant Set of Policy tool in logging mode.
- C - Save the custom security template and run gpupdate /force /target:computer.
- D - Run the Security Configuration and Analysis tool to create a new database and analyze the computers.

Answer: D

Question: 105

You are a desktop support technician for your company.

You implement a two-factor authentication scheme on the computer that runs Windows Vista. You need to ensure that the two-factor authentication scheme is the only way to log on to the computer.

What should you do?

A - Select the Interactive logon: Require smart card option in the local security policy.

B - Set the Smart Card service startup type to Manual and configure the service to start under the context of your user account.

C - Set the Secondary logon service startup type to Automatic and configure the service to start under the context of your user account.

D - Set the Interactive logon: Number of previous logons to cache (in case domain controller is not available) option to 0.

Answer: A

Question: 106

You are a desktop support technician for your company.

The computers in your company run Windows Vista. The computers are encrypted with BitLocker. Each computers motherboard contains a Trusted Platform Model (TPM) chip. The password for the BitLocker is stored on the USE drive.

A user reports that her computer does not start. You discover that the computers TPM chip is faulty.

You need to recover the encrypted data from the users computer.

What should you do?

A - Run Windows Recovery Environment (WinRE).

B - Update the BIOS on the computers motherboard.

C - Replace the computers motherboard with a motherboard of the same brand and firmware as the TPM chip.

D - Open the text the that BitLocker created from the USB drive. Locate the password and then log on to the BitLocker Drive Encryption Recovery console.

Answer: D

Question: 107

You are a desktop support technician for your company.

Your company has the following departments:

Sales: Computers belong to the corporate domain and run Windows Vista or Microsoft Windows XP Professional.

Accounting: Computers belong to the corporate domain and run Windows NT Workstation 4.0 with Service Pack 6.

Graphics: Computers belong to their own domain in a separate forest and run Windows Vista.

Research: Computers belong to a workgroup and run Windows Vista or Windows XP Professional.

You need to ensure that all the computers in the company authenticate by using Kerberos.

Which two actions should you perform? (Each correct answer presents part of the solution. Choose two.)

A - Upgrade all the computers in the Accounting department to Windows Vista.

B - Join all the computers in the Research department to the corporate domain.

C - Configure the local policy on each computer that runs Windows Vista to reject NTLM responses.

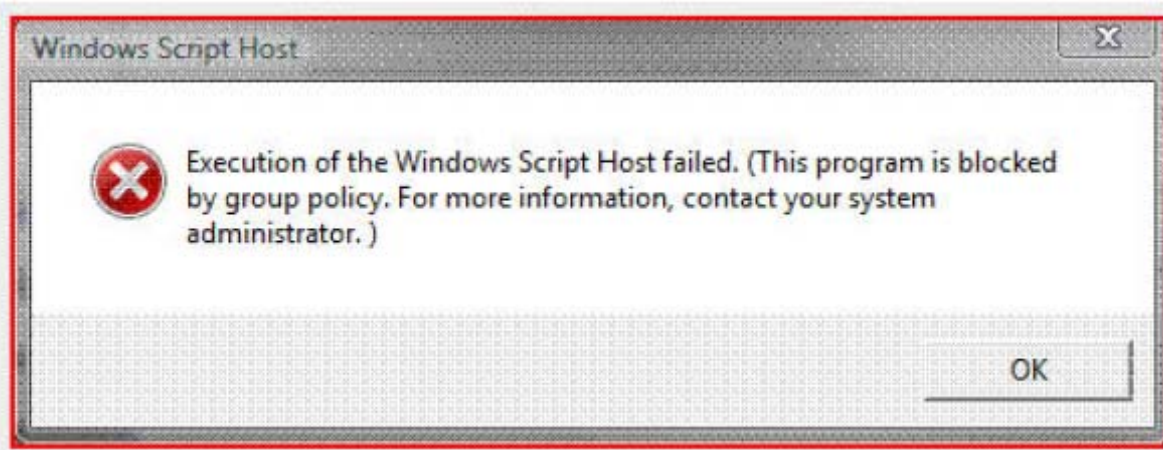
D - Establish a forest trust between the forest that hosts the Graphics department domain and the Sales department domain.

Answer: A, B

Question: 108

You are a desktop support technician for your company.

You create a folder named Scripts on the root of drive C. You create a VBS script file and save the VBS script to the Scripts folder. When you run the script, the message shown in the exhibit appears.



You need to ensure that the script can run successfully.
What should you do?

- A - Create a new path rule for the script.
- B - Configure the Microsoft Windows Firewall to allow all VBS script files.
- C - Log on to the computer as an administrator and run the script.
- D - Store the VBS script file in the System32 folder and create a new hash rule for the script.

Answer: A